Program Count Louisville Free Public Library



KPI Owner: Julie Scoskie Process: Library Programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 2011-2012 Total = 8,727	Data Source: LFPL	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions
Goal: By July 31, 2016 increase by 1% over 2014-	Monthly Report	Measurement Method: Monthly count of programs offered
15 from 10,963 to 11,073 Benchmark: 542/mo = Top 25% of 22 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$16.9M)	Goal Source: LFPL	
	Strategic Plan	Why Measure: To continually increase the number of programs offered
	Benchmark Source:	Next Improvement Step: Increase number of programs and publicize better
	PLAmetrics.org (2013 data)	
	uataj	

How Are We Doing?					
Jan2015-Dec2015 12 Month Goal 12 Month Actual	Dec2015 Go	Dec2015 Actual			
10,944 11,304	782	805			
Programs Programs	Program	s Programs			

Program Count Good 1,400 1,200 1,000 **Programs** 800 600 400 200 0 May2013 Jan2014 May2014 May2015 Sep2015 Nov2015 Sep2013 Jul2014 Jul2015 Jul2013 Jan2013 Mar2013 Nov2013 Mar2014 Nov2014 Jan2015 Median Benchmark - Data Goal

Root cause analysis is not necessary because there is no gap between the goal and current performance.

Report Generated: 02/03/2016

Monthly Measurement

Data Expires: 01/26/2016
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